How to Refund Ticket?

Task	Entry
How to refund Ticket? HE TRF	
1. Retrieve PNR	**RT6878QA**
2. Check coupon status	**TWD/L_ (from FA Line)**
Full Refund 3a. Process full refund 3b. Process full refund with penalty	**TRF126-ticket number/FULL** **TRF126-ticket number/FULL/CP100.00A**
Partial Refund 4a. Initiate partial refund and display refund record 4b. Add cancellation penalty	**TRF126-ticket number** **TRFU/CP100.00A**
Tax only Refund 5. Process tax only refund	**TRF__ (ticket number)/FULL/TAX**
6. Process and print refund	**TRFP**
7. Check coupon status	**TWD/L_ (from FA Line)**
8. Ignore refund	**TRFIG**